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## **WEST VIRGINIA LEGISLATURE**

**REGULAR SESSION, 1997** 

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SENATE BILL NO	
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PASSED <u>APRIL 12,</u> 1997 In Effect <u>NINETY BALS FROM</u> Passage

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## Senate Bill No. 111

(SENATORS DITTMAR AND SNYDER, original sponsors)

[Passed April 12, 1997; in effect ninety days from passage.]

AN ACT to amend article one, chapter forty-six-a of the code of West Virginia, one thousand nine hundred thirty-one, as amended, by adding thereto a new section, designated section one hundred eight; and to amend and reenact section one hundred twenty-seven, article two of said chapter, all relating to revisions to the West Virginia consumer credit protection act; providing methods for electronic records retention for persons subject to the act other than banks and credit unions; providing for the admissibility in evidence of such reproduced or copied records; and eliminating certain disclosure requirements for debt collectors under the act.

#### Be it enacted by the Legislature of West Virginia:

That article one, chapter forty-six-a of the code of West Virginia, one thousand nine hundred thirty-one, as amended, be amended by adding thereto a new section, designated section one hundred eight; and that section one hundred twenty-seven, article two of said chapter be amended and reenacted, all to read as follows:

## ARTICLE 1. SHORT TITLE, DEFINITIONS AND GENERAL PROVISIONS. §46A-1-108. Records retention methods.

- 1 (a) All persons, other than banks and credit unions, who
- 2 are subject to the provisions of this chapter and who are
- required to create or maintain records or other documents
- 4 in the course of their business, may copy or reproduce
- those records or documents (other than notes, bonds, 5
- 6 mortgages and other securities and investments) by any
- existing and generally accepted method of reproduction or
- retention technology which conforms to the requirements
- of section thirty-five, article four, chapter thirty-one-a of 9
- this code and may substitute copies or reproductions of 10
- 11 the records or documents either in positive or negative
- form for the originals. A copy or reproduction in the form 12
- 13 of a positive print is deemed to be an original counterpart
- of and has the same force as the original and is admissible 14
- in evidence in all courts and administrative agencies in 15
- 16 this state for all purposes. The copies or reproductions 17 authorized by this subsection shall be maintained pursu-
- ant to the records retention requirements applicable to the 18
- original records or documents. The original records or 19
- 20 documents, once copied or reproduced, may be destroyed
- 21or otherwise eliminated.
- 22 (b) When copies of documents are offered in evidence, all
- 23 circumstances surrounding the making or issuance of the
- $^{24}$ documents, books, records, correspondence and other
- instruments, papers or writings, or the photographic, 25
- photostatic or microphotographic copies or optical disks  $^{26}$
- 27 or other permissible reproductions represented by the
- copies, may be shown to affect the weight of the docu-28
- ments as evidence, but not the admissibility.  $^{29}$
- (c) Any device used to copy or reproduce documents and 30

- 31 records shall be one which correctly and accurately
- 32 reproduces the original document or record in all details
- 33 and any disk or film used for this purpose shall be of
- 34 durable material.
- 35 (d) Banks and credit unions may reproduce and main-
- 36 tain records and documents in conformity with this
- 37 section as long as the reproduction and maintenance
- 38 methods used do not conflict with any other provisions of
- 39 this code applicable to banks or credit unions or with any
- 40 rule of the commissioner of banking.

#### ARTICLE 2. CONSUMER CREDIT PROTECTION.

# §46A-2-127. Fraudulent, deceptive or misleading representations.

- 1 No debt collector shall use any fraudulent, deceptive or
- misleading representation or means to collect or attempt
- 3 to collect claims or to obtain information concerning
- 4 consumers. Without limiting the general application of the
- 5 foregoing, the following conduct is deemed to violate this
- 6 section:
- 7 (a) The use of any business, company or organization
- 8 name while engaged in the collection of claims, other than
- 9 the true name of the debt collector's business, company or
- 10 organization;
- 11 (b) Any false representation that the debt collector has
- 12 in his possession information or something of value for the
- 13 consumer that is made to solicit or discover information
- 14 about the consumer:
- 15 (c) The failure to clearly disclose the name and full
- 16 business address of the person to whom the claim has been
- 17 assigned for collection, or to whom the claim is owed, at
- 18 the time of making any demand for money;
- 19 (d) Any false representation or implication of the
- 20 character, extent or amount of a claim against a consumer,
- 21 or of its status in any legal proceeding;
- 22 (e) Any false representation or false implication that any
- 23 debt collector is vouched for, bonded by, affiliated with or
- 24 an instrumentality, agent or official of this state or any

- 25 agency of the federal, state or local government;
- 26 (f) The use or distribution or sale of any written commu-
- 27 nication which simulates or is falsely represented to be a
- 28 document authorized, issued or approved by a court, an
- 29 official or any other legally constituted or authorized
- 30 authority, or which creates a false impression about its
- 31 source, authorization or approval;
- 32 (g) Any representation that an existing obligation of the
- 33 consumer may be increased by the addition of attorney's
- 34 fees, investigation fees, service fees or any other fees or
- 35 charges when in fact such fees or charges may not legally
- 36 be added to the existing obligation; and
- 37 (h) Any false representation or false impression about
- 38 the status or true nature of or the services rendered by the
- 39 debt collector or his business.

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